

FAQ – Clipper bed

GENERALLY

1. What is the Clipper companion bed and what purpose does it serve?

+ The Clipper companion bed is a foldable, exceptionally stable, and easy-to-use bed. It allows family members to stay overnight directly with the patient – both in hospitals and in other care settings.

2. Where are Clipper beds used?

+ Clipper beds are primarily used in hospitals, clinics, and care facilities, as they are designed for professional clinical use. They are also suitable for hotels or holiday accommodations when a flexible and hygienic sleeping solution for accompanying persons is required.

3. Does Provita also offer mattresses for the beds?

+ Yes, we offer various mattresses to suit individual sleeping preferences. Therefore, the mattress is not included with the Clipper bed but can be ordered separately as an additional item.

4. What types of mattresses are available and how do they differ?

+ There are two types: cold foam mattresses, which are particularly dimensionally stable, durable, and pleasantly firm, and viscoelastic mattresses, which adapt to the body's shape thanks to their memory foam properties and provide pressure relief. Both versions are suitable for allergy sufferers and washable up to 95°C.

5. Can mattresses from other manufacturers be used?

+ No, only mattresses approved by the manufacturer may be used. Mattresses from other manufacturers can cause impermissible tension when folded and pose an increased safety risk.

6. Can spare parts be requested from provita?

+ Yes, spare parts such as rollers, tension strap sets or end caps can be requested and are available directly from Provita.

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7. Can the accompanying bed be machine cleaned?

+ Yes, the bed can be cleaned and disinfected both manually and mechanically. However, the mattress itself must not be machine-cleaned.



Washable

8. Are there any references one can look at?

+ Yes, references can be viewed.

→ [References](#)

9. How long has the product been available?

+ The CLIPPER companion bed has been on the market since May 2020.

TECHNICAL SPECIFICATIONS & INSTALLATION

10. What is the maximum permissible load for the Clipper beds?

+ The maximum load capacity is 150 kg, allowing safe use even by taller or heavier people.

11. What are the dimensions of the bed when unfolded?

+ When unfolded, the bed measures approximately 203 × 80 × 45.2 cm (L×W×H).

12. What are the dimensions of the bed when folded?

+ When folded, the dimensions are approximately 80 × 55 × 126 cm, making the bed particularly space-saving to store.

13. How do I set up the bed correctly?

+ The Clipper companion bed is set up by first placing it on a level floor and locking the casters to ensure stability. Then, open the safety latch and fold down the sleeping surfaces before inserting the mattress section. Once all surfaces are unfolded and the mattress is correctly inserted, the bed is ready for use.

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14. How do I fold the bed correctly?

+ The Clipper companion bed is folded by first removing all items from the bed, then taking out the mattress middle section and placing it vertically on the center section. Afterwards, both sleeping surfaces are fully folded up and the safety latch is closed, so that the bed returns to its compact transport state.



15. How can the bed be moved safely?

+ The bed must not be pulled, but pushed. The brakes must be released, and the sleeping surfaces must be folded up and locked.



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16. Does the bed contain any wooden parts?

+ No, the Clipper companion bed contains no wooden parts. The bed consists of a metal frame (electropolished stainless steel or powder-coated steel) and Resopal/HPL lying surfaces, which are particularly robust, scratch-resistant, and chemical-resistant. This is complemented by textile components made of polyester with a PU coating and a high-quality foam mattress. The complete absence of wood supports the high standards of hygiene, cleaning, and disinfection required in everyday clinical practice.

AREAS OF APPLICATION & COMPABILITY

17. Is accessory equipment available for the companion beds?

+ Yes, we offer a small range of accessories. These can be found in our [Product catalog](#) can be viewed.

18. Can a drawer be attached to the companion bed?

+ Yes, the Clipper companion bed can be optionally equipped with a practical drawer that offers additional storage space for personal items. The drawer is smooth-running, features a soft-close mechanism, and can be secured with an optional combination lock, ensuring that personal belongings are stored safely and within easy reach.



19. Is there a protective cover for the bed?

+ Yes, to protect Clipper beds, we recommend our high-quality protective cover Z-CLIP01. The cover is water-repellent, saltwater-resistant, and extremely robust thanks to the high tear resistance of the seams.



20. Can a trial period be arranged?

+ Yes, trial installations can be arranged very easily throughout Germany with our sales partner [TBM](#) to be agreed upon.

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INDIVIDUALIZATION & CUSTOM PRODUCTION

21. Can the protective cover be individually printed?

+ Yes, for orders of 20 pieces or more, the covers can be individually printed according to your wishes.

22. Is it possible to get the bed in different colors?

+ Yes, thanks to our in-house powder coating process, we can manufacture Clipper beds in your desired color for a small additional charge. You can view our color palette [here](#).request .

SAFETY & MAINTENANCE

23. Is there a warranty on Clipper beds?

+ Provita provides the statutory warranty. This is conditional upon proper operation and maintenance. Damage caused by improper use is excluded from liability.

24. How often does the bed need to be serviced?

+ A complete functional and safety inspection must be carried out at least once a year by qualified personnel.

25. Which components must be checked during maintenance?

+ The safety plug closer, the entire folding mechanism, the rollers including the locking mechanisms, and the general completeness of all components must be checked.

26. How is the maintenance record kept and where can it be found?

+ The maintenance record is part of the [User manual](#) and is filled out manually. It documents all inspections and maintenance work carried out annually.

27. Are repairs allowed to be carried out by hospital staff?

+ Repairs may only be carried out by qualified specialists.

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28. How is safety ensured when folding and unfolding the bed?

- + Safety when folding and unfolding the companion bed is ensured by a spring-assisted folding system that controls the movement sequence and prevents a jerky folding down.

