

FAQ – ICS

GENERALLY

1. What is the main advantage of a ceiling-mounted system?

- + A ceiling-mounted system offers the main advantage of floor clearance, which reduces tripping hazards, improves hygiene, facilitates quick access to the patient and enables variable use.

2. What different ICS ceiling systems does Provita offer?

- + We distinguish between ICS 1, 2, 3 and 4, which you can find on our website: [Ceiling systems](#)

3. When do you always choose which system?

- + The choice of system depends on the required payload, the desired flexibility (variable or fixed), the integration of electricity (ICS 3 and 4) and the existing gas supply on the wall.

4. What accessories are available for the ICS ceiling systems?

- + Various accessories are available for our ICS ceiling systems, these can be viewed on our website: [Accessories](#)

5. How are ICS ceiling systems installed?

- + For professional installation we have a special instruction, which you can find here: [IFU Download](#)

6. Are ICS ceiling systems compatible with existing medical equipment?

- + Yes, provided they are equipped with claws on round tubes or equipment rails.

7. Can I look at references beforehand?

- + Yes, on our website you can view various reference images can be viewed: [References](#)

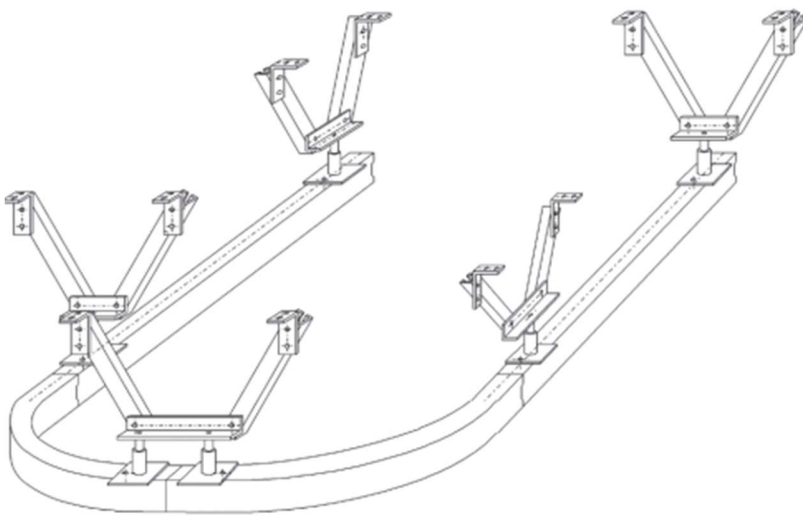
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TECHNICAL FEATURES & INSTALLATION

8. To which types of ceilings can I attach the ICS ceiling systems?

+ The ceiling systems can be mounted on various ceiling types, including suspended ceilings. For secure installation, the ceiling mounting is made directly to the soffit to ensure a flawless and stable installation of the rails and tripods.

For suspended ceilings, the ICS1 and ICS2 are installed using a special substructure that bridges the suspended ceiling. This suspended ceiling ensures that the loads are safely transferred to the supporting ceiling.



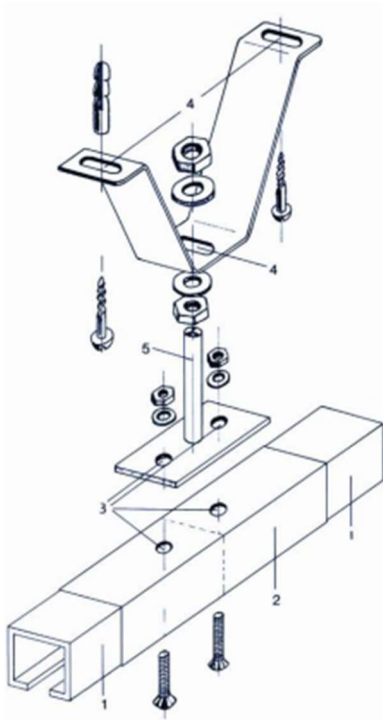
9. What is the minimum ceiling height required for installation?

+ Our smallest standard tripod is 2.5 m, but custom-made versions are available to meet any customer requirement.

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10. How are the ceiling rails attached?

+ The fastening is done by screws that are screwed into the ceilings, further information can be found in our Statics notes: [IFU Download](#).



11. Can the ICS ceiling systems be subsequently expanded or modified?

+ Yes, the ICS ceiling systems can be subsequently expanded and/or modified.

12. What are the load limits of the individual ICS models?

+ Depending on the ICS model, there is a different total load/total payload:

ICS 1 = max. 50kg/m | ICS 2 = up to max. 80kg/m | ICS 3 = up to max. 40kg/m | ICS 4 = up to max. 100kg/m

13. Is there a maximum rail length or can multiple rails be combined?

+ It can be several. Rails can be combined with one another to make it suitable for every room.

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APPLICATION AREAS & COMPATIBILITY

14. For which rooms are the ICS ceiling systems suitable?

+ The ICS ceiling systems are suitable for a number of rooms: recovery rooms, intensive care units, outpatient clinics – in other words, anywhere where things should NOT be on the floor – and can be hung in a variable, movable manner to master every everyday situation.

15. Can it also be helpful in doctor's offices?

+ Yes, absolutely.

16. Are ICS ceiling systems approved for intensive care units?

+ Yes, you will find information on the product such as MDR, UDI, which also includes links to instructions.

17. Are there standard configurations for specific areas of use, such as emergency rooms, operating rooms, or intensive care units?

+ No, it is possible, but all wishes can be created with our configurator: [provita configurator](#)

SAFETY & MAINTENANCE

18. What safety mechanisms are integrated into the ICS ceiling systems?

+ Brakes, safety hooks and 1-hand adjustment

19. How is it ensured that the load capacity is not exceeded?

+ This must be kept in mind by the user/operator of the ICS ceiling systems.

20. What regular maintenance work is required?

+ You will find all information on this at the following link [-IFU Download](#)

21. Is there a warranty on ICS ceiling systems?

+ Our products come with the usual statutory guarantee

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INDIVIDUALIZATION & CUSTOM PRODUCTION

22. Can ICS ceiling systems be supplied in custom sizes?

+ Yes, all ICS ceiling systems can be manufactured and delivered according to customer specifications. To create an optimal and permissible system, you are welcome to use our configurator on our website: [provita configurator](#)

23. Is it possible to provide customized solutions or customizations?

+ Yes, it is certainly possible, either with the help of our configurator or by drawing. However, a drawing requires written approval from us in advance in order to comply with current safety standards.